

Eric Tze Kuan, Lim

### Personal Information

Office Address: Segal Graduate School of Business  
Simon Fraser University  
500 Granville Street  
Vancouver, BC, Canada  
V6C 1W6

Office Phone: (1) 604 291-3708

Mobile Phone: NA

Email: [etl4@sfu.ca](mailto:etl4@sfu.ca) or [limerickt@gmail.com](mailto:limerickt@gmail.com)

Birth Date: November 12, 1977

Gender: Male

Marital Status: Single

Nationality: Singaporean

### Education

2007: **Doctoral Degree (Ph.D. Candidate)**  
Segal Graduate School of Business  
**Simon Fraser University**

2004 - 2007: **Master of Science (Research Scholar)**  
School of Computing  
**National University of Singapore**

**Dissertation Title:** Understanding the Relationship  
between Justice and Team Goal  
Commitment in Virtual Project  
Teams: The Role of Para-Social  
Presence as a Moderating Context

**Dissertation Supervisor:** Dr. Caisy Hung  
[dishyt@nus.edu.sg](mailto:dishyt@nus.edu.sg)

1999 - 2003: **Bachelor of Communication Studies with Honors**  
School of Communication and Information  
**Nanyang Technological University**

### Awards and Honors

2007 - 2008: **C.D. Nelson Memorial Scholarship**  
Segal Graduate School of Business  
**Simon Fraser University**

2007: **Graduate Fellowship: Ph.D.**  
Segal Graduate School of Business  
**Simon Fraser University**

2004 - 2005: **Graduate Research Scholarship**  
School of Computing  
**National University of Singapore**

## Publications

### *Journal Papers:*

1. Lim, E.T.K., Tan, C.W. and Pan, S.L., (2007) E-Government Implementation: Balancing Collaboration and Control in Stakeholder Management. *International Journal of Electronic Government Research*, (3:2), pp. 1-28 [**Invited Paper**]
2. Tan, C.W., Pan, S.L., and Lim, E.T.K. (2007) Managing Stakeholder Interests in e-Government Implementation: Lessons Learnt from a Singapore E-Government Project. *International Journal of Electronic Government Research*, (3:1), pp. 61-84. [**Reprinted**]
3. Pan, S.L., Tan, C.W., and Lim, E.T.K. (2006) Customer Relationship Management (CRM) in e-Government: A Relational Perspective. *Decision Support Systems*, (42:1), pp. 237-250.
4. Tan, C.W., Pan, S.L., Lim, E.T.K., and Chan, C.M.L. (2005) Managing Knowledge Conflicts in Inter-Organizational Project: An Exploratory Study of the Infocomm Development Authority of Singapore. *Journal of the American Society for Information Science and Technology*, (56:11), pp. 1187-1199.
5. Lim, E.T.K., Pan, S.L., and Tan, C.W. (2005) Managing User Acceptance towards Enterprise Resource Planning (ERP) Systems-Understanding the Dissonance between User Expectations and Managerial Policies. *European Journal of Information Systems*, (14:2), pp. 135-149.
6. Tan, C.W., Pan, S.L., and Lim, E.T.K. (2005) Managing Stakeholder Interests in e-Government Implementation: Lessons Learnt from a Singapore E-Government Project. *Journal of Global Information Management*, (13:1), pp. 31-53.
7. Lim, E.T.K. and Weber, I. (2004) In Search of the Total Learning Experience (TLE): A Case Study of Singapore's e-Inclusive Society. *Journal of Information and Knowledge Management*, (3:3), pp. 233-243.

### *Conference Papers:*

1. Lim, E.T.K. and Hung C.Y.T. (2008) Exploring the Concept of Para Social Presence in Virtual Project Teams. In *Proceedings of the 41<sup>st</sup> Hawaii International Conference on System Sciences (HICSS 2008)*, Big Island, Hawaii, January 7-10.
2. Lim, E.T.K. and Hung C.Y.T. (2008) Understanding the Relationship between Justice and Team Goal Commitment in Virtual Project Teams: An Empirical Investigation. In *Proceedings of the 41<sup>st</sup> Hawaii International Conference on System Sciences (HICSS 2008)*, Big Island, Hawaii, January 7-10.
3. Lim, E.T.K., Pan, S.L., and Tan, C.W. (2005) Enterprise Systems Adoption: A Proposed Contingency Perspective. Presented at *the 65<sup>th</sup> Annual Meeting of the Academy of Management (AoMM 2005)*, OCIS Division, Honolulu, Hawaii, August 5-10.
4. Lim, E.T.K. and Tan, C.W. (2005) What You Think Others Think: Influence of Presumed Influence in e-Collaborations. Presented at *the 65<sup>th</sup> Annual Meeting of the Academy of Management (AoMM 2005)*, OCIS Division, Honolulu, Hawaii, August 5-10.
5. Tan, C.W. and Lim, E.T.K. (2005) Stakeholder Management: The Effects of Resource Dependency on Trust and Control Strategies. Presented at *the 65<sup>th</sup> Annual Meeting of the Academy of Management (AoMM 2005)*, OB Division, Honolulu, Hawaii, August 5-10.
6. Tan, C.W., Pan, S.L., and Lim, E.T.K. (2005) Towards the Restoration of Public Trust in Electronic Governments: A Case Study of the E-Filing System in Singapore. In *Proceedings of the 38<sup>th</sup> Hawaii International Conference on System Sciences (HICSS 2005)*, Big Island, Hawaii, January 3-6.

7. Tan, C.W., Lim, E.T.K., Pan, S.L., and Chan, C.M.L. (2004) Enterprise System as an Orchestrator for Dynamic Capability Development: A Case Study of IRAS and TechCo. In *Proceedings of the IFIP 8.2 Working Conference: Relevant Theory and Informed Practice* (IFIP 8.2 WC 2004), Manchester, England, July 15-17, pp. 515- 534
8. Tan, C.W., Pan, S.L., Lim, E.T.K., and Chan, C.M.L. (2004) Conflicts in Knowledge Management: Visiting the Hidden Partner. In *Proceedings of the 12<sup>th</sup> European Conference on Information Systems* (ECIS 2004), Turku, Finland, June 14-16.
9. Tan, C.W., Pan, S.L., and Lim, E. (2003) E-Governance: Towards a Strategic Convergence of Stakeholder Interests. In *Proceedings of the 11<sup>th</sup> European Conference on Information Systems* (ECIS 2003), Naples, Italy, June 19-21.
10. Weber, I. and Lim, E. (2002) Living Singapore's e-Lifestyle: Communicating IT Training to Late Adopters. In *Proceedings of NCEB 2002: The First National Conference on Electronic Business*, Bangkok, Thailand, October 24-25. (**Awarded best conference paper**)
11. Lim, E. and Weber, I. (2002) E-Learning: In Search of a Total Learning Experience (TLE). In *Proceedings of E-Learn 2002: World Conference on E-Learning in Corporate, Government, Healthcare, & Higher Education*, Montreal, Canada, October 15-19, pp. 593-600.

#### **Book Chapters:**

1. Tan, C.W., Lim, E.T.K. and Pan, S.L. (2005) E-Government Implementation: Balancing Collaboration and Control in Stakeholder Management. In *Advanced Topics in Global Information Management Vol. 5* (Hunter, G., and Tan, F., Eds.), Ideas Group Inc, Hershey, PA pp. 353-380.
2. Weber, I. and Lim, E.T.K. (2005) Singapore's e-Lifestyle Initiative: Selling IT Training to Late Adopters. In *Encyclopedia of Developing Regional Communities with ICT* (Marshall, S., Taylor, W., & Yu, X., Eds.), Idea Group Inc, Hershey, PA pp. 635-639.
3. Lim, E.T.K. (2004) The Infocomm Development Authority of Singapore (IDA): A Case Study of the NITLP. In *Managing Strategic Enterprise Systems and e-Government Initiatives in Asia: A Case Book (Series on Innovation and Knowledge Management)* (Pan, S.L., Ed.), World Scientific Publishing, Singapore, pp. 103-118.
4. Tan, C.W., Lim, E.T.K., Pan, S.L., and Chan, M.L. (2004) Enterprise System as an Orchestrator for Dynamic Capability Development: A Case Study of the IRAS and TechCo. In *Information Systems Research: Relevant Theory and Informed Practice* (IFIP TC8 / WG8.2 Working Conference 2004 – “20<sup>th</sup> Year Retrospective”) (Kaplan, B., Truex, D., Wastell, D., Wood-Harper, T., and DeGross, J., Eds.), Kluwer Academic Publishers, Netherlands, pp. 515-534.

#### **Papers under Review:**

Tan, C.W., Thiele, V., and Lim, E.T.K. (2007) Agency Relationships in the Escalation of Software Projects: An Options Analytical Perspective. *Submitted to Decision Science Journal.* (**Under Review**)

#### **Professional Activities**

##### **Ad Hoc Reviewer for:**

- Academy of Management Meeting (AoMM)
- Encyclopedia of Digital Government
- European Journal of Information Systems (EJIS)
- Hawaii International Conference on System Sciences (HICSS)
- International Conference on Information Systems (ICIS)
- Journal of Management Information Systems (JMIS)

- Journal of Business Research (JBR)

## **Experience**

- February 2004: Analysis of the data collected from the Online Survey for Electronic Games and Gadgets.  
**MTV Asia**
- October 2002: Coordinator for Survey of Trainee Satisfaction Level with Enhanced Courseware 2002  
**Infocomm Development Authority of Singapore**
- September 2002: Coordinator for Great Singapore Surf Survey 2002  
**Infocomm Development Authority of Singapore**
- September 2002: Participated in the Project Development and Coordination for the Great Singapore Surf (GSS)  
**Infocomm Development Authority of Singapore**
- August 2002: Coordinator for National I.T. Literacy Program (NITLP) Promotion during National Day Celebration 2002  
**Infocomm Development Authority of Singapore**
- May 2002: Coordinator for National I.T. Literacy Program (NITLP) Satisfaction Survey 2002  
**Infocomm Development Authority of Singapore**
- March 2002: Project Leader for the Promotional Campaign - AG Home Open House  
**AG Home**
- 2000: Webmaster and Assistant Editor for Digital Nanyang Chronicle, Nanyang Chronicle  
**School of Communication and Information**
- 1995 – 1998: National Service (Military Training)  
**Singapore Armed Forces**
- 1996: Represented School in the Chemistry and Physics Olympiad  
**Nanyang Junior College**